

Frequently asked questions

01 What types of batteries do you accept?

We are currently buying your end-of-life lithium-ion batteries (packs, cells, modules) with the following chemistries: NMC, NIMH, NCA, and LCO. As much of the industry does, we accept the following types of batteries for a recycling fee: LFP, LMO, and LTO. We do not accept NICAD or Lead-acid batteries.

The end-of-life batteries that we purchase are typically used in electric and hybrid vehicles, micro-mobility vehicles (e-bikes, scooters), industrial mobility vehicles, electric tools, consumer electronics and energy storage systems.

02 I don't know what type of lithium battery I have; where can I identify this?

Look at the battery case or spec/owner's manual to find out the type of lithium chemistry of your battery. If you cannot find it, search for the vehicle or item's make, model and year online. You can also call the OEM customer care line to find out.

03 Can you still take my battery without knowing the chemistry?

Without knowing the chemistry, we cannot properly estimate the right payable for your battery, and it could take us longer to process your payable. You may incur a recycling fee depending on the battery type and condition. Make sure to send us as much information as possible so we can evaluate your battery (pictures, spec manuals, application, etc.).

04 Do you accept batteries in any condition?

Our facilities are capable of processing batteries in any condition; however, take note of the following:

Payables will vary based on the condition and chemistry of the battery when assessed by our battery experts at our processing facility.

Please note that it is also essential that you provide as much information or documentation about your battery(s) as possible, including pictures. All of this helps us determine fair payables or recycling fees.

05 Do you also accept batteries classified as damaged, defective or recalled (DDR)?

Yes. However, due to our high safety and operations standards, a more thorough transport, dismantling process and quality assessment is required. Therefore, DDR batteries could result in a payable or a fee. This is determined on a case-by-case basis.

06 Who do you accept batteries from today?

We encourage everyone to recycle their batteries; however, we currently only acquire batteries from businesses.

If you are not a business, please refer to our partner at Call2Recycle for guidance on safely recycling your battery.

Canada: <https://www.call2recycle.ca/>

US: <https://www.call2recycle.org/>

07 How do I safely transport batteries to Lithion?

After contacting a team member or reaching out to us via the portal, you have the option to transport the batteries to our facility, or we can arrange logistics for a fee. We will discuss options with you as part of our interaction.

08 How do I contact Lithion to sell my batteries?

If you are a Lithion Technologies partner click here to access the portal:

Existing partners: [Click Here](#)

New partners: please create an account by clicking here

You can also reach us directly at: 1 888 885-4008

09 I have a large volume of batteries and need a continuous recycling solution. Can we become partners?

Certainly. Our business development team will propose a solution tailored to your needs. Our customer service department will connect you with one of our experts. Please let us know your requirements at batteries@lithiontechnologies.com

10 For any other questions or help using the battery portal, please get in touch with us here:

Email : batteries@lithiontechnologies.com

Phone : 1 888 885-4008